

Vistara to embark on a journey of limitless possibilities with Air India



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Vistara to operate flights until 11 November 2024; unified operations by Air India thereafter

Vistara is all set to embark on an exciting new chapter in its journey as it merges into Air India, creating a world class airline with limitless possibilities. Starting 03 September 2024, customers will, progressively, no longer be able to make bookings with Vistara for travel on or after 12 November 2024. All Vistara aircraft thereafter will be operated by Air India and bookings for the routes operated by these aircraft will be redirected to Air India's website. Vistara will continue to take bookings and operate flights as usual till 11 November 2024.

During this transition period, both Vistara and Air India will ensure necessary support, consistent communication, and convenience to all customers, every step of the way. Customers are advised to read the [Frequently Asked Questions \(FAQs\)](#) on the Vistara website for any action they may need to take for their travel with the airline.

***Vinod Kannan, Chief Executive Officer, Vistara,** said, "We are immensely grateful to all our customers for their support and patronage over the last 10 years. As we progress further in our growth journey, we want to emphasize that this merger is about offering them more choice with a larger fleet and a wider network, while elevating the overall travel experience. Vistara and Air India are committed to ensuring that this transition is smooth and hassle-free. We are excited about this new phase in our journey and look forward to welcoming our customers again soon – as Air India."*

***Campbell Wilson, Chief Executive Officer & Managing Director, Air India,** said, "Cross-functional teams from Air India and Vistara have been working together for many months to make the transition of aircraft, flying crew, ground-based colleagues and, most importantly, our valued customers, into the new Air India as seamless as possible. The joint team looks forward to*

offering our guests an expanded network, additional flight options, an enhanced frequent flyer program and the best of both antecedent airlines and are grateful for the support of our loyal customers through this next phase of building a world class, world scale, global airline with an Indian heart."

As the merger process moves ahead, regular updates will be shared with customers on the websites and social media channels of Vistara and Air India, and via e-mail. This includes information on web check-in, lounge access, ancillary services, and all other possible touchpoints. All efforts will be made by the dedicated teams across both airlines to ensure a seamless transition.

About Vistara (TATA SIA Airlines Limited)

TATA SIA Airlines Limited, known by the brand name Vistara, is a 51:49 joint venture between Tata Sons Private Limited and Singapore Airlines Limited (SIA). Vistara brings together Tata's and SIA's legendary hospitality and renowned service excellence to offer India's finest full-service flying experience. Vistara commenced its commercial operations on 9 January 2015 to set new standards in the aviation industry in India, and it today connects destinations across India and abroad. The airline currently has a fleet of 70 aircraft, including 53 Airbus A 320neo, 10 Airbus A 321neo, and 7 Boeing 787-9 Dreamliner aircraft and has flown more than 65 million customers since starting operations.

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