

Vistara becomes India's first airline to offer complimentary Wi-Fi onboard its international flights



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Customers can avail up to 20 minutes of free connectivity on Vistara's international flights

Vistara, India's finest full-service carrier and a joint venture of the Tata group and Singapore Airlines, now offers 20 minutes of complimentary Wi-Fi internet connectivity onboard international flights, operated using its Boeing 787-9 Dreamliner and Airbus A321neo aircraft, across all the three cabins. This initiative makes Vistara the first Indian airline to do so, underscoring its commitment to consistently elevate the travel experience for its customers.

The complimentary 20-minute Wi-Fi access enables customers to stay connected and is also ideal for those who wish to purchase extended Wi-Fi plans using Indian credit/debit cards. This service allows customers to receive one-time passwords via email, facilitating the purchase of extended in-flight Wi-Fi services during the active session.

Mr. Deepak Rajawat, Chief Commercial Officer, Vistara said, "At Vistara, we are committed to constantly enhancing the experience of our customers. We are, yet again, delighted to lead the way and become the first Indian airline to offer complimentary Wi-Fi on international flights across all cabins. We are confident that customers will appreciate this value addition that aims to make their Vistara journey more convenient, productive, and seamless."

| Plans | Complimentary/Paid | Details - Cabin/Class |
|---------|--------------------|---|
| 20 Mins | Complimentary | All Cabins. Customers using Indian credit and debit cards can purchase extended plans onboard during |

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| | | the 20 mins active session as they will be able to receive an OTP via email. |
| 50 MB | Complimentary | Business Class & Platinum Club Vistara Members |
| Free Chat | Complimentary | To all Club Vistara members of any tier and any cabin class. This package is for throughout the flight. |
| Chat | Paid – Rs.372.74 + GST | Only messaging Apps (i.e., WhatsApp, Facebook, Messenger, etc.) with unlimited data (Complimentary for Club Vistara members) |
| Surf | Paid – Rs.1577.54 + GST | For embedded audio and video streaming (i.e., content on social media and web, etc.) with unlimited data |
| Stream | Paid – Rs.2707.04 + GST | Unlimited data which allows all streaming protocols. |

Vistara's young and modern fleet features state-of-the-art inflight entertainment (IFE) systems, offering passengers a rich selection of nearly 700 hours of engaging content, including a wide array of movies, TV shows, and audio titles. Additionally, Vistara's international flights operating on Boeing 787-9 Dreamliner and Airbus A 321neo offer advanced wireless connectivity powered by Panasonic Avionics, enabling seamless internet access on Wi-Fi-enabled devices at 35,000 feet. Passengers can stay connected and access emails, information, and social media with ease.

Vistara is India's highest-rated airline on Skytrax and TripAdvisor, and it has been the winner of several 'Best Airline' awards, besides being lauded for world-class cabin cleanliness and upholding high safety standards. The only Indian carrier to feature amongst World's Top 20 Airlines, Vistara has been named '16th Best Airline', second time in a row globally while also being recognised as the 'Best Airline in India and South Asia' for the fourth time in a row, 'Best Airline Staff in India and South Asia' for the sixth consecutive year, 'Best Cabin Crew in India and South Asia' for the fourth time in a row and 'Best Business Class Airline in India and South Asia' for the third time in a row at the coveted 2024 World Airline Awards by Skytrax. Vistara has also been recognised with the World's 4th Youngest Aircraft Fleet and Asia's 2nd Youngest Aircraft Fleet awards in 2024 by ch-aviation.

About Vistara (TATA SIA Airlines Limited)

TATA SIA Airlines Limited, known by the brand name Vistara, is a 51:49 joint venture between Tata Sons Private Limited and Singapore Airlines Limited (SIA). Vistara brings together Tata's and SIA's legendary hospitality and renowned service excellence to offer India's finest full-service flying experience. Vistara commenced its commercial operations on 9 January 2015 to set new standards in the aviation industry in India, and it today connects destinations across India and abroad. The airline currently has a fleet of 70 aircraft, including 53 Airbus A 320neo, 10 Airbus A 321neo, and 7 Boeing 787-9 Dreamliner aircraft, and has flown more than 65 million customers since starting operations.

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