

Vistara awarded as '2024 Best Overall Airline in Central/Southern Asia' at Apex Awards, also rated a '2024 Five Star Major Airline'

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Vistara, India's leading full-service airline and a joint venture between Tata Sons and Singapore Airlines, today, won two recognitions at the prestigious APEX Awards 2024. Vistara has been awarded as the **'2024 Best Overall Airline in Central/Southern Asia'** and rated as a **'2024 Five-Star Major Airline'** at the award ceremony held at the FTE APEX Asia EXPO taking place in Singapore. The APEX *'Best In Airline'* Awards are based on neutral, third-party passenger feedback and insights gathered through APEX's partnership with Triplt® from Concur®, the world's highest-rated travel-organizing app. For the 2024 Awards, nearly one million flights were rated by passengers across more than 600 airlines from around the world using a five-star scale. The APEX *'Best In Airline'* Awards are independently certified by a professional external auditing company.

Delighted with the achievement, **Vinod Kannan, Chief Executive Officer, Vistara**, said, *"We are humbled to have been named the Best Overall Airline in Central/Southern Asia and rated as a Five Star Major Airline at APEX by our customers once again. This award is a strong endorsement of our intuitively thoughtful approach to customer service. It is also a testament to Vistara setting benchmarks for excellence in operations and service delivery in India and markets across the globe. Warm hospitality and thoughtfulness are integral to the customer-first culture at Vistara, and each of our employees strive to deliver it consistently. This award is a tribute to all the employees on the frontline, as well as at the backend, who ensure our customers enjoy the finest experience every time they travel with us. We thank our customers for their constant support and would also like to thank APEX for these accolades that motivate us to continuously raise the bar."*

The APEX Five Star (and APEX Four Star) Airline Awards, formally the APEX Official Airline Ratings™, are the first airline rating program based solely on certified passenger feedback. The industry's most anticipated honour is based on neutral, third-party passenger feedback and insights gathered through APEX's partnership with Triplt® from Concur®, the world's highest-rated travel-organizing app.

Vistara is India's highest-rated airline on Skytrax and TripAdvisor, and it has been the winner of several 'Best Airline' awards, besides being lauded for world-class cabin cleanliness and upholding high safety standards. The only Indian carrier to feature amongst World's Top 20 Airlines, Vistara has been named '16th Best Airline' globally while also being recognised as the 'Best Airline in India and South Asia' for the third time in a row, 'Best Airline Staff in India and South Asia' for the fifth consecutive year, 'Best Cabin Crew in India and South Asia' for the third time in a row and 'Best Business Class Airline in India and South Asia' for the second time in a row at the coveted World Airline Awards 2023 by Skytrax. Vistara also received the ch-aviation Asia's Third Youngest Airline Fleet award for the second consecutive year. The airline has been awarded with multiple recognitions at APEX Awards including five-star ratings and awards for the 'Best Airline – Central/South Asia' consistently since 2019.

About Vistara (TATA SIA Airlines Limited)

TATA SIA Airlines Limited, known by the brand name Vistara, is a 51:49 joint venture between Tata Sons Private Limited and Singapore Airlines Limited (SIA). Vistara brings together Tata's and SIA's legendary hospitality and renowned service excellence to offer the finest full-service flying experience in India. Vistara commenced its commercial operations on January 9, 2015, with an aim to set new standards in the aviation industry in India and it today connects destinations across India and abroad. The airline currently, has a fleet of 62 aircraft, including 47 Airbus A 320neo, 10 Airbus A 321 and 5 Boeing 787-9 Dreamliner and has flown more than 50 million customers since starting operations.

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